

Mental Health Worker, Brant Safe Beds Program

JOB POSTING (EXTERNAL)

Job Summary

Canadian Mental Health Association (CMHA) is a great place to work! We have a positive and fair workplace culture, where staff are provided with opportunities for learning and advancement. We are also big believers in wellness and work-life balance.

If you care about mental illnesses and mental health and you have the right skills, then CMHA Brant-Haldimand-Norfolk may be the place for you.

We are currently seeking a **Mental Health Worker** to work in the Brant Safe Beds Program located in Brantford, ON. The Mental Health Worker provides support to persons experiencing acute mental health crisis, in a residential setting utilizing a Psychosocial Rehabilitation & Recovery model.

The Mental Health Worker has a responsibility to the individuals being provided service, as well as to the broader community.

Highlighted Responsibilities:

- Support clients of CMHA's Brant Safe Beds Program
- Assist each client with the creation of a goal plan and steps for achievement. Monitor and evaluate, the progress of the plan.
- Form a therapeutic relationship with clients by promoting independence and positive change. Strive to build positive rapport and respectful relations with clients.
- Utilize appropriate 'after-hours' consultation and support from the agency program supervisor (when necessary).
- Assist in the successful re-integration of individuals back into the community of persons released from hospital, correctional facilities or addiction withdrawal programs.
- Assist clients to develop and/or maintain a natural support network.
- Facilitate clients' access to information, resources and opportunities.
- Assist clients with medication management.
- Maintain accurate and up-to-date client records in EMHware.
- Maintain accurate and up-to-date communication with other Mental Health Workers on-site.
- Maintain effective communication with the Program Team Lead and Supervisor.
- Provide education and/or information regarding mental health services, as required.
- Advocate on the behalf of clients.

Qualifications and Experience:

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- Post Secondary Diploma in Social Services Worker, or a related Social Services field.
- Reliable transportation required.
- Must be willing to undergo a vulnerable sector check.
- Experience working in congregate living and/or residential services in mental health or a related field.
- Excellent organizational, administrative, computer, verbal and written communication skills.
- Strong interpersonal, communication, and problem-solving skills.
- Ability to problem-solve, think creatively and act quickly to address crisis situations.
- Proficiency in EMHware, MS Teams & MS Office
- Ability to work under pressure, prioritize tasks, and meet deadlines.

Apply NOW with your Resume

Please quote job 2025-09 in your cover letter when applying.

We thank all applicants, however, only those being considered for an interview will be contacted. Canadian Mental Health Association Brantford Haldimand Norfolk is an equal opportunity employer and we value the importance of diversity and dignity in the workplace. We are committed to developing inclusive, barrier-free recruitment and selection processes and work environments. We believe in creating an inclusive and supportive environment, which is why we offer accommodations throughout the recruitment process. If you need any adjustments during your application or interview, please let us know-we're happy to ensure you have the support you need to succeed.