



**Canadian Mental  
Health Association**  
Brant Haldimand Norfolk  
*Mental health for all*

**Internal/External  
Job Posting  
2022-22  
CSS Case Manager  
Contract**

We are presently accepting applications from qualified individuals to fill the following position:

## **CSS Case Manager**

**Position:** Full-Time Contract

**Base Location:** Brantford

**Start Date:** ASAP – March 31 with the possibility of an extension

**Hours of Work:** 35 hrs/week

**Wage Rate:** As Per Collective Bargaining Agreement

This position provides follow-up case management and housing support to clientele in Brant, Haldimand and Norfolk by utilizing a Psychosocial Rehabilitation & Recovery model approach. Reliable transportation is required. A full job description is available upon request. Hours of work will require some flexibility, but are typically during weekday, daytime hours depending on program and client requirements. Some evening and/or weekend work may be required. This position is based out of the Brantford Office and also includes some weekly Community Support Services intake coverage.

In general, the full time position is expected to support a minimum caseload of 20 who require support with mental health issues, concurrent disorders, dual diagnosis, housing, involved with the criminal justice system, and/or other complex issues within Brant, Haldimand & Norfolk Counties.

A minimum of a BA or BSW or relevant experience is required, with demonstrated familiarity and understanding of Brant, Haldimand & Norfolk mental health & addiction services & system issues.

### **Additional Preferences & Qualifications:**

- Solid understanding of community mental health Case Management and Psycho-Social Rehabilitation and Recovery principles;
- Related work experience (2+ years preferred) in a mental health service environment;
- Ability to work in a team environment;
- Current emergency first aid training and/or CPR training;
- Knowledge of local community programs;
- Excellent interpersonal, verbal and written communication skills;
- Strong organizational and computer skills; experience in Client Data Systems (EMHware), Microsoft Office;
- Familiarity with psychiatric assessments, progress reports and assessment instruments (ie. OCAN, GAIN-SS, OPOC);
- A current police records check is required.

Application in writing (email or letter) can be directed to:

Kim Dillon, Manager, CSS

Email: kim@cmhabhn.ca

Application Deadline: June 30, 2022 @ 4:30pm



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